

## **Annual Results 2008**

13 February 2009

# Agenda

CEO's review
Veli-Matti Mattila,
CEO

Financial review
Jari Kinnunen,
CFO



## CEO's review

- Financial and operational highlights
- Review of the mobile and fixed network businesses
- Execution of the strategy
- Progress of 3G services
- Outlook for 2009



## Year 2008

#### Clear profitability improvement in H2 2008

- Solid H2 2008 due to efficiency programs, good basis for the future
- Growth in mobile usage and subscriptions
- Change in fixed broadband strategy affected subscription base, focus on profitability
- Strengthening of the corporate customer business through acquisitions
- Strong cash flow, financial position stable
  - No major refinancing needs before the year 2011
- Capital structure in line with targets
- Ordinary dividend proposal € 0.60 per share



# 2008 financial highlights

Interconnection prices decreased revenue, EBITDA at previous year's level

Revenue	€1,485m	-5%	
EBITDA *	€478m	-2.7%	
Earnings per share	€1.12	-19%	
CAPEX	€184m	-11%	
Cash flow	€260m	+128%	

<sup>\*</sup> excluding one-off items



# 2008 operational highlights

Growth in mobile usage and subs, change in fixed broadband offering

Mobile subscriptions	2,879,600	+222,300	
Fixed broadband subscriptions	501,500	-20,300	
Mobile ARPU *	€26.4	€-3.6	
Mobile Churn	13.3%	+1.1%unit	
Mobile usage, min. **	6,03bn	+370m	

<sup>\*</sup> Revenue per subscription



<sup>\*\*</sup> Outgoing minutes

# Q4 2008 financial highlights

Solid quarter, EBITDA margin improved to 35%

	Q4 2008	Q4 2007	
Revenue	€372m	€402m	
EBITDA *	€129m	€128m	
Earnings per share	€0.34	€0.32	
Cash flow	€84m	€53m	
Net debt / EBITDA	1.7x	1.5x	
CAPEX	€64m	€69m	

<sup>\* 2007</sup> excluding one-off items



# Q4 2008 financial highlights

#### Excellent quarter due to efficiency programs

- Revenue € 372m (402)
  - Lower interconnection and roaming prices, approx. € -14m
  - Lower terminal sales volumes, approx. € -8m
  - Revenue correction of 2007, approx. € -6m
  - Decrease in traditional subscriptions and usage, approx. € -5m
     => Growth in mobile customer billing and broadband
- EBITDA € 129m (128), EBITDA margin 35% (32)
- Net debt € 812m (738)
  - Capital repayment € 285m in March 2008, share buybacks EUR 43m September 2008
- Net debt / EBITDA 1.7x (1.5), gearing 93% (71)
  - According to target setting



# Q4 2008 operational highlights

Growth in mobile usage and subscriptions, strengthened competitiveness

	Q4 2008	Change in Q4 2008	
Mobile subscriptions	2,879,600	49,600	
Fixed broadband	501,500	-18,300	
Mobile ARPU *	€26.3	€-0.1	
Mobile Churn **	12.0%	-2.1 %-units	
Mobile usage, min ***	1,527m	+29m	
Active 3G data users	496,000	+71,000	

<sup>\*</sup> Revenue per subscription

<sup>\*\*\*</sup> Outgoing minutes



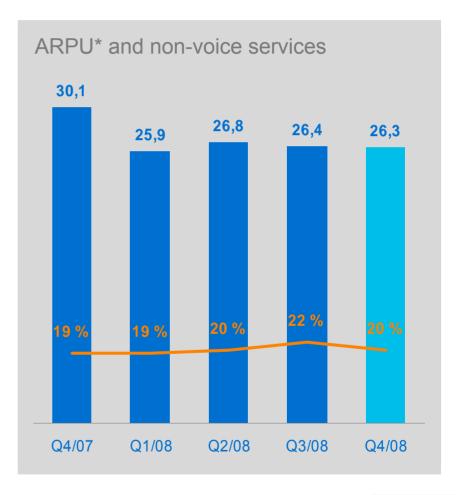


<sup>\*\*</sup> Annualised

#### Good growth in customer base, churn at normal level

#### Growth in customer base

- Growth in 2G, 3G and mobile broadband subscriptions
- Subscription growth 54,200 in Finland
- In Estonia subscription base decreased by 4,600
- ARPU € 26.3 (30.1)
  - Lower interconnection and roaming prices
- Churn 12.0% (12.6)
- Growth in network usage
  - Total MoU growth +6% and SMS +7%

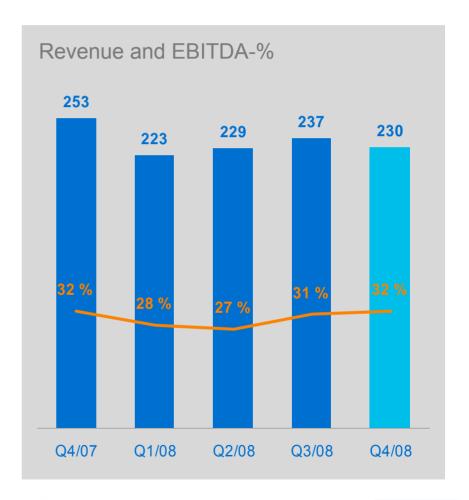






#### Good profitability development in 2008

- Revenue € 230m (253)
  - Lower Interconnection and roaming prices
  - Lower terminal sales volumes
  - Revenue correction (2007)
  - Growth in customer billing
- EBITDA € 73m (81), 32% of revenue (32)
  - Revenue correction (2007)
- EBIT € 45m (53), 20% of revenue (21)

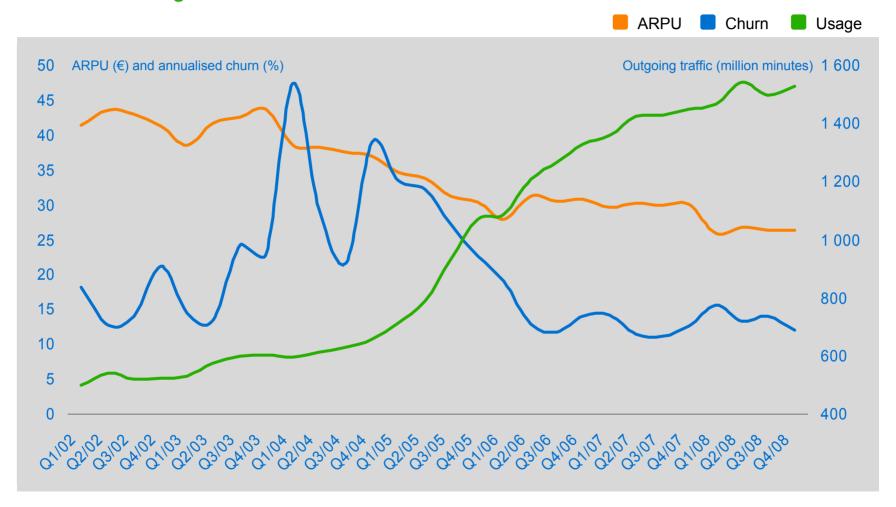


Revenue, EURm

EBITDA-% excl. one-offs

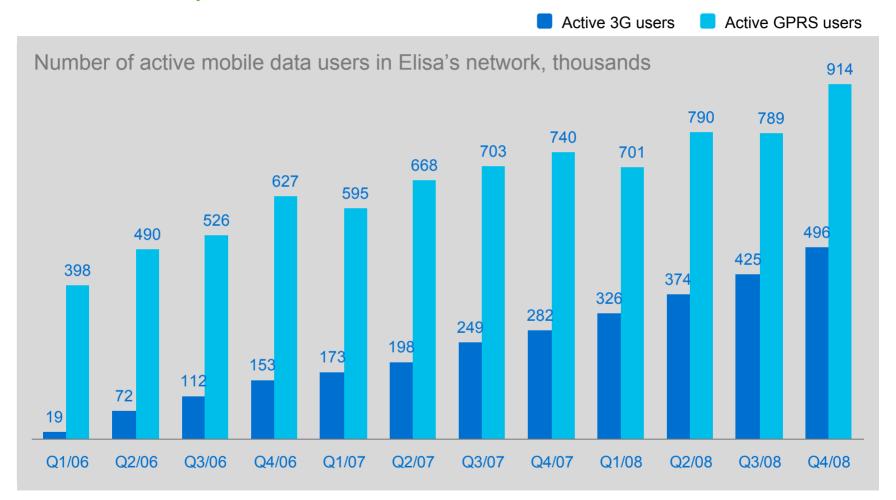


Growth in usage continues, ARPU and Churn stable





Elisa has already half a million active 3G users

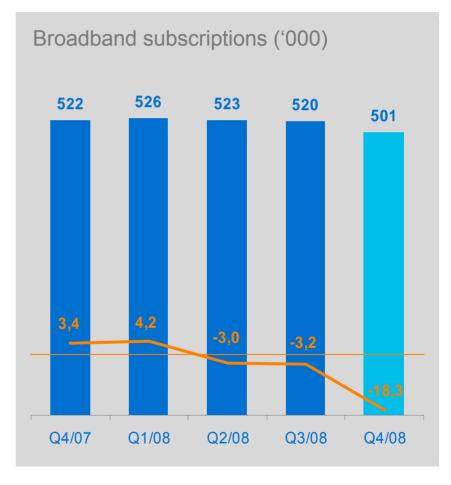




## Q4 2008 Fixed network business

#### Broadband business focus on profitability

- Decrease in fixed broadband subscriptions
  - Decrease of 18,300 in Q4 2008
  - Change in offering, withdrawing from less profitable areas
  - 6,500 subscriptions were divested
- Decrease in analogue lines slowed down
  - Analogue voice lines decreased by 5% and lines including ISDN channels by 7%
- Slight growth in cable TV subscriptions
  - Subscriptions grew by 3% to 244,200



Broadband subscriptions

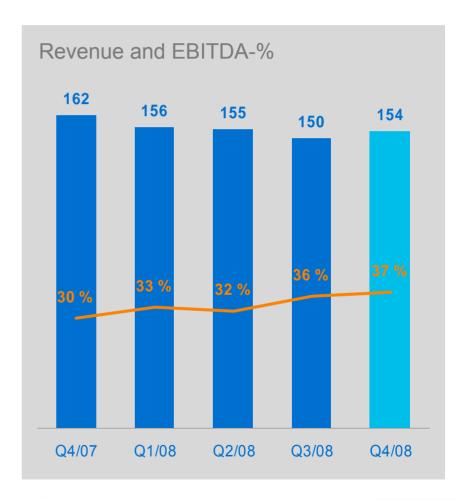
Net change

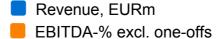


## Q4 2008 Fixed network business

#### Efficiency programs improved profitability

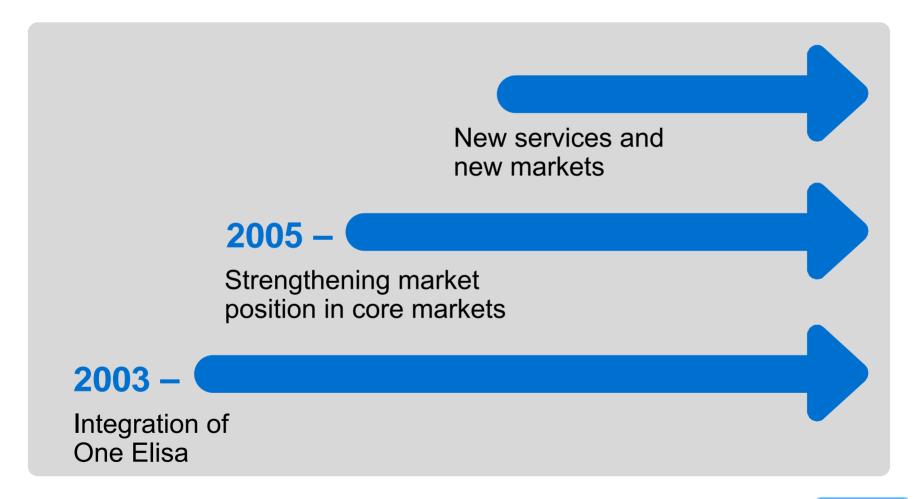
- Revenue € 154m (162)
  - Growth in broadband and cable TV services
  - Decrease in traditional analogue
- EBITDA € 57m (49), 37% of revenue (30)
  - Efficiency programs
- EBIT € 33m (25), 21% of revenue (15)







Elisa's strategy







## Productivity improvement

- H2 efficiency programs
- Regional IT systems consolidation
- Change in broadband offering

subscription with concrete benefitsShorter installation times for fixed broadband subs

New affordable Saunalahti

 New secure WLAN to consumers

- Consolidation of regional fixed network billing systems
- Kolumbus prepaid subscriptions to Saunalahti offering





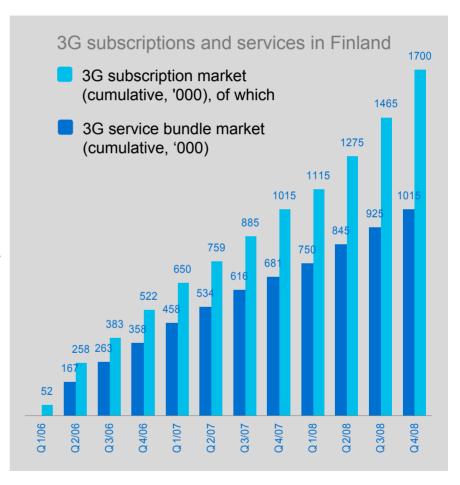






#### 1.7 million 3G subscriptions in Finland

- Good growth in 3G services continued
  - Significant amount of new subscriptions are 3G
  - Strong growth in mobile broadband
- Elisa continues to be a market leader in 3G subscriptions
  - In Q4, 235,000 new 3G subscriptions, of which 90,000 new service bundles
- The growth is estimated to continue in 2009



Source: Elisa estimates, Matkaviestintoimittajat ry (MVT)





## Ad based subscription to consumers

- "Saunalahti Edukas" to ad based market
- Offers concrete benefits to customers
  - Free goods or lucrative savings
  - Cooperation with among others Fanta,
     Leaf and Universal Music
- Affordable usage based pricing

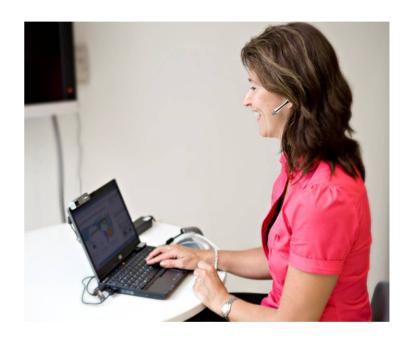






#### New ICT service platform to enterprises

- Elisa "Online Infrastructure With Applications"
  - ICT service platform for medium size enterprises
  - Efficient way to manage the company's basic services for communication and IT with flat monthly rate
  - Service based on SaaS (Software as a Service)
- Increases customers' productivity



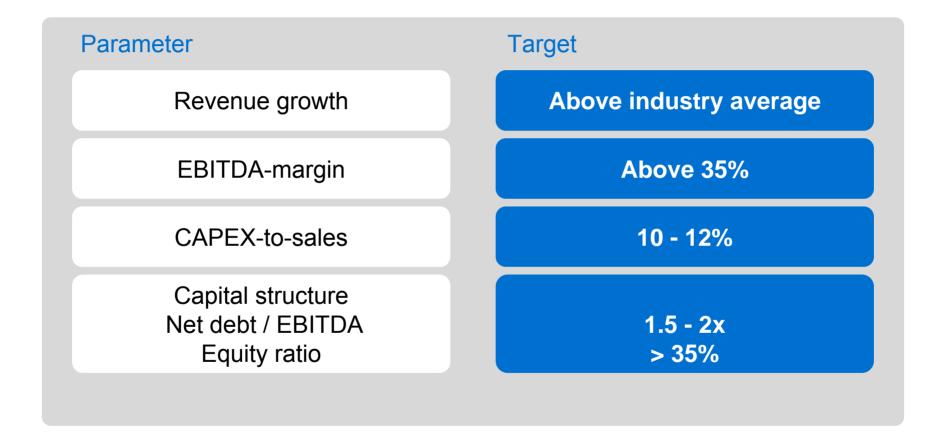


## Outlook for 2009

- Current economic environment creates uncertainty
  - Elisa is not immune to the negative development of the economy
  - Visibility of the development of the economic situation and its effects to business is limited
- Competition remains challenging
- Revenue at the same or slightly lower level than in 2008
  - Growth in mobile usage and mobile broadband products
  - Terminal sales volumes and other sales in some customer segments might decrease
- EBITDA excluding one-offs at the same or slightly lower level than in 2008
- CAPEX maximum 12 per cent of revenue
  - May be clearly less, if the general economy deteriorates further



# Mid-term targets by end-2011





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# Profitability improved in Q4 2008

EUR million	Q4/08	Q4/07	Δ	2008	2007	Δ 07-08
Revenue	372	402	-30	1485	1 568	-83
Other operating income	3	1		7	21	
Operating expenses	-246	-277		-1 020	-1 090	
EBITDA	129	126		472	499	
EBITDA excluding one-offs	129	128	+1	478	491	-13
EBITDA-%	35%	31%		32%	32%	
EBITDA-% excluding one-offs	35%	32%		32%	31%	
Depreciation and amortisation	-52	-52		-207	-197	
EBIT	77	74		265	302	
EBIT excluding one-offs	77	76	+1	271	293	-22
EBIT-%	21%	18 %		18%	19%	
EBIT-% excluding one-offs	21%	19 %		18%	19%	
Profit before tax	70	65		228	285	
Income taxes	-17	-15		-51	-65	
Profit for the period	54	50		177	220	
EPS, EUR/share	0.34	0.32	+0.02	1.12	1.38	-0.26

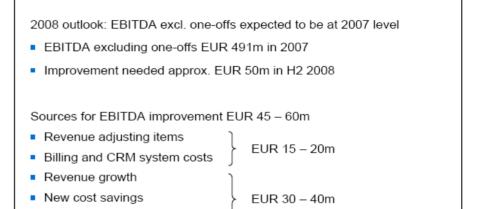


## 2008 EBITDA at 2007 level

#### Target range given in Q2 2008:

2008 outlook is reiterated due to strong H2

- H2 2008 EBITDA improvement
  - Target EUR 45-60m
  - FUR 38m achieved



- Sources for EBITDA improvement
  - Revenue adjusting items
  - Extra billing and CRM system costs
  - Revenue growth
  - New cost savings
  - Seasonality

- No adjustments anymore
- Ended as guided
- Lower than expected
- Almost achieved
- As expected

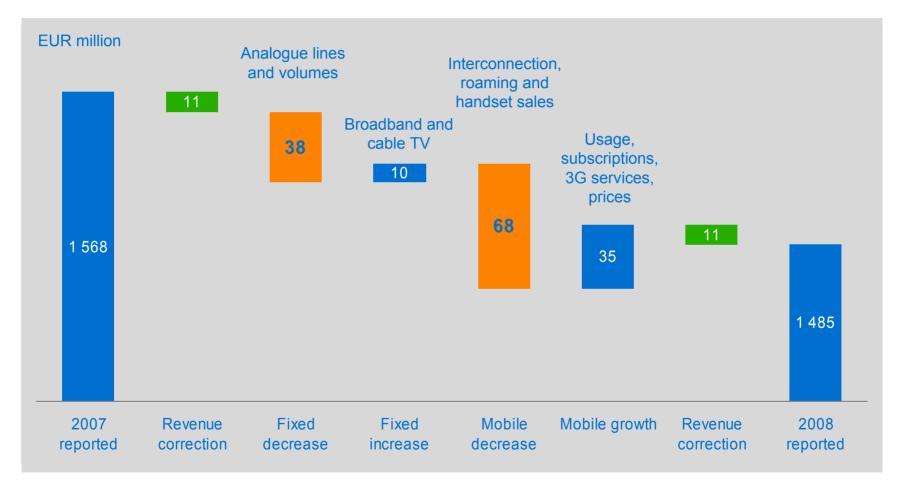
Seasonality

25 1.8.2008 Second Quarter Results 2008



elisa

# Revenue change in 2008





# Mobile revenue grew "like-on-like" bases

EUR million	2008	2007	Δ	Δ%
Reported mobile revenue	919	980	-61	-6%
Intra-segment sales	-15	-20		
External sales	905	960		
Revenue correction	+11	-11		
Change in interconnection and roaming revenue, and handset sales		-68		
"Like-on-like" revenue	916	881	+35	+4%

## Reported mobile revenue decreased by 6%

- Revenue correction EUR 11m
- Change in regulated prices and terminal sales

## "Like-on-like" revenue grew by 4%

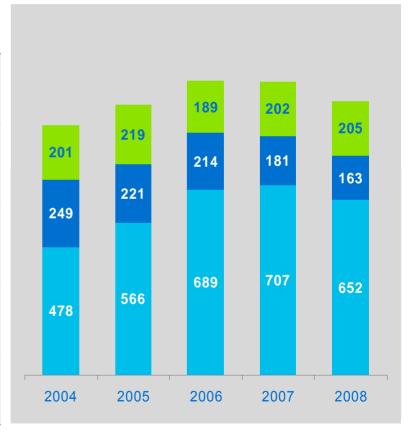
- Increase in customer billing
  - Growth in subscription and usage
  - Price changes



# Total expenses decreased

Other operating expenses
Employee benefit expenses
Materials and services

EURm	Q1 08	Q2 08	Q3 08	Q4 08	FY 08	FY 07
Materials and services	159	169	166	159	652	707
Employee benefit expenses	45	42	32	43	163	181
Other operating expenses	56	57	49	44	205	202
Total expenses	260	268	247	246	1,020	1,090
Depreciation	51	52	53	52	207	197





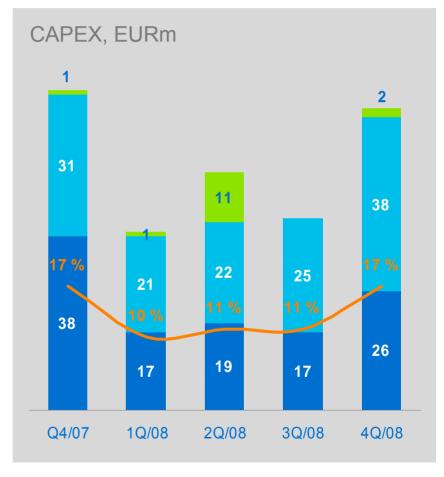
# Cash Flow improved clearly

EUR million	Q4/2008	Q4/2007	Δ	2008	2007	Δ 08-07
EBITDA	129	126	3	472	499	-27
Change in receivables	28	-17		132	-116	
Change in inventories	3	-5		7	10	
Change in payables	2	41		-56	7	
Change in NWC	33	19	14	83	-100	183
Sale of Comptel shares	0	0		0	13	
Interest paid and received	-4	-3		-39	-32	
Financials (net)	-4	-3	-1	-39	-19	-20
Taxes for the year	-11	-23		-50	-53	
Taxes for the previous year				-10	-29	
Taxes	-11	-23	12	-60	-82	22
CAPEX	-60	-68	8	-179	-204	25
Investments in shares	-1	-1		-12	-6	
Sale of assets and adjustments	-2	3		-3	25	
Cash flow after investments	84	53	31	260	114	146



## CAPEX decreased 11% in 2008

- Total CAPEX EUR 184m (206)
  - CAPEX/Sales 12% (13)
- Full year by segments
  - Mobile EUR 105m (93)
  - Fixed network EUR 79m (113)
- Q4 by segments
  - Mobile EUR 38m (31)
  - Fixed network EUR 26m (38)
- CAPEX includes
  - 3G networks and services
  - Backbone network



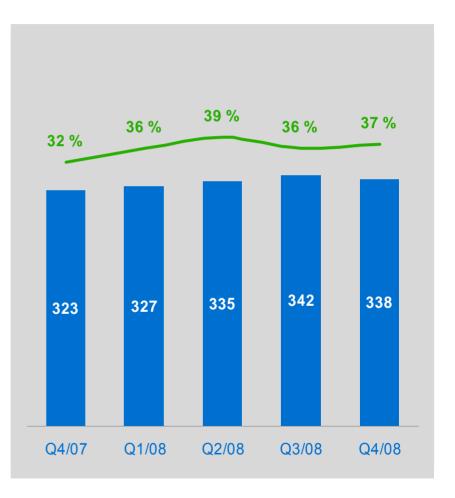




# Improved margins in challenging environment in Estonia

- Change in termination fees decreased revenue
- Subscriptions grew by 14,900 y-o-y

EUR million	Q4/08	Q4/07	2008	2007
Revenue	23	27	99	113
EBITDA	8	9	37	36
EBITDA-%	<i>36</i> %	32 %	37 %	32 %
EBIT	6	6	26	25
EBIT-%	27 %	21 %	26 %	22 %
Capex	6	6	15	11







# Capital structure within target range

## Capital structure

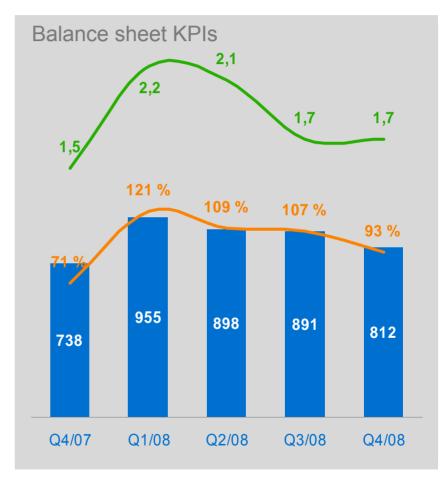
- Net debt / EBITDA 1,7
- Gearing 93%

#### Target setting

- Net debt / EBITDA 1.5 2x
- Gearing 50 100%

#### Proposals for AGM

- Ordinary dividend EUR 0.60
  - 53% payout ratio
  - Total dividend EUR 93.4m
- Buy back authorisation to the board 15 million shares
- Extra dividend authorisation to the board EUR 150m





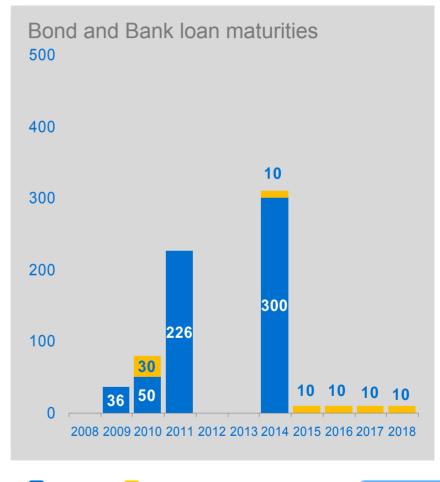


# No major refinancing needs in coming years

- Cash and undrawn committed facilities EUR 258m (317)
- Revolving Credit Facilities
  - EUR 170m maturing June 2012
  - EUR 130m maturing November 2014
  - EUR 75m in use Q4/08
- Commercial Paper Program
  - EUR 56m in use, back up with RCF
- Rating

S&P BBB/Stable outlookMoody's Baa2/Stable outlook

- Pension obligations
  - Contribution based pension plan
  - Pension liability EUR 1.3m





## Focus on Cash flow in the current downturn

- Productivity programs
  - Improved lead times
  - Process improvements
- Cost control
  - Suppliers and subcontractors
  - G&A cost
- Focus on cash generation
  - CAPEX control
  - Net Working Capital
- Customer credit control



# New segment reporting for 2009

- Change in IFRS 8 disclosure rules
  - Reported segments = operating segments
- From Q1 2009 onwards Elisa will report new segments
  - Corporate customers
  - Consumer customers
- Pro-forma figures of the new segments will be published in the beginning of April
- Current segments data will be reported through 2009





## **Annual Results 2008**

13 February 2009

#### **APPENDIX SLIDE**

## **Consolidated Cash flow statement**

EUR million	Q4 2008	Q3 2008	Q2 2008	Q1 2008	Q4 2007	Q3 2007	Q2/2007	Q1/2007
Cash flow from operating activities								
Profit before tax	70	67	38	52	65	89	67	64
Adjustments to profit before tax	57	59	67	56	63	41	47	50
Change in working capital	33	-2	30	22	19	-59	-15	-45
Cash flow from operating activities	159	124	135	130	148	71	99	69
Received dividends and interests and interest paid	-4	-15	-6	-14	-3	-13	-2	0
Taxes paid	-11	-15	-22	-12	-23	-22	-33	-4
Net cash flow from operating activities	145	93	108	104	121	36	64	65
Cash flow in investments								
Capital expenditure	-60	-42	-40	-37	-69	-45	-46	-44
Investments in shares and other investments	-1	-1	-9	-1	-1	-1	-2	-3
Proceeds from asset disposal	0	0	0	0	1	16	21	1
Net cash used in investment	-61	-42	-49	-38	-69	-30	-27	-46
Cash flow after investments	84	51	59	66	53	6	37	19
Cash flow in financing								
Share Buy Backs and sales (net)	0	-43		0	0	0	-84	
Change in interest-bearing receivables				0		0	0	
Change in long-term debt	0		50	0	0	0	-44	350
Change in short-term debt	-70	-1	-136	246	92	0	0	-25
Repayment of financing leases	-1	-1	-1	-1	-1	-2	-2	-2
Dividends paid	-1	0	-1	-284	-158	-1	-23	-220
Cash flow in financing	-72	-45	-87	-40	-67	-2	-153	103
Change in cash and cash equivalents	12	6	-28	26	-15	4	-116	121



#### APPENDIX SLIDE

## **Financial situation**

EUR Million	31 Dec 2008	30 Sep 2008	30 Jun 2008	31 Mar 2008	31 Dec 2007
Interest-bearing debt					
Bonds and notes	606	604	604	634	634
Commercial Paper	56	81	107	118	92
Loans from financial institutions	80	80	80	0	0
Financial leases	27	26	26	26	28
Committed credit line 1)	75	120	95	220	0
Others 2)	1	1	1	1	1
Interest-bearing debt, total	845	912	913	998	755
Security deposits					0
Securities					0
Cash and bank	33	21	15	43	17
Interest-bearing receivables	33	21	15	43	17
Net debt 3)	812	891	898	955	738

<sup>1)</sup> The committed credit line is a joint EUR 170 million and EUR 130 million revolving credit facilities with five banks, which Elisa Corporation may flexibly use on agreed pricing. The loan arrangements are valid until 17 June 2012 and 23 November 2014.



<sup>2)</sup> Redemption liability for minorities

<sup>3)</sup> Net debt is interest-bearing debt less cash and interest-bearing receivables.